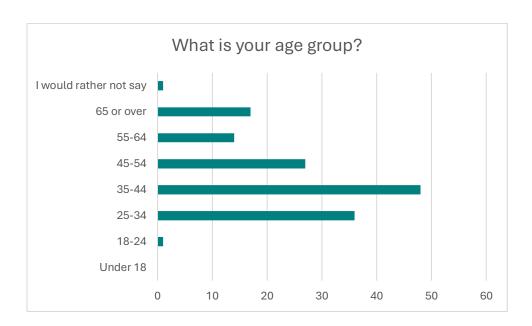


RESIDENTS QUESTIONNAIRE 2024

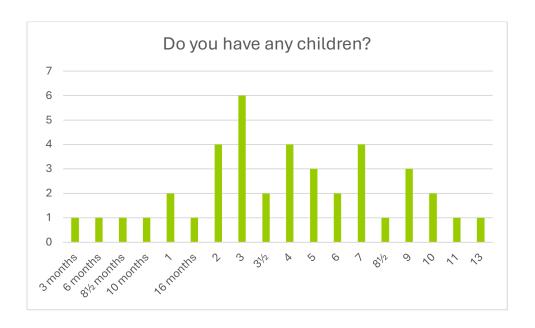
RESULTS

111 Electronic Respondents 33 Hard Copy Respondents Total of 144 residents responded.



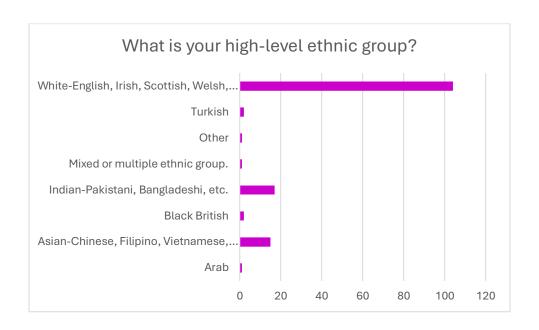
What is your age group?

Category	Total
Under 18	0
18-24	1
25-34	36
35-44	48
45-54	27
55-64	14
65 or over	17
I would rather not say	1



Do you have any children?

Age	Total
3 months	1
6 months	1
8½ months	1
10 months	1
1	2
16 months	1
2	4
3	6
3½	2
4	4
5	3
6	2
7	4
8½	1
9	3
10	2
11	1
13	1



What is your high-level ethnic group?

Category	Total
Arab	1
Asian-Chinese, Filipino, Vietnamese, Korean, Japanese etc.	15
Black British	2
Indian Pakistani, Bangladeshi, etc.	17
Mixed or multiple ethnic groups.	1
Other	1
Turkish	2
White-English, Irish, Scottish, Welsh, German, Italian, Polish, etc.	104

Below is a list of activities, facilities and services currently delivered by Fairfields Community Council and other external parties (Developer/ Management Companies/Parks Trust, etc), which we work with. For each, tell us how satisfied you are, please ensure you score all items.



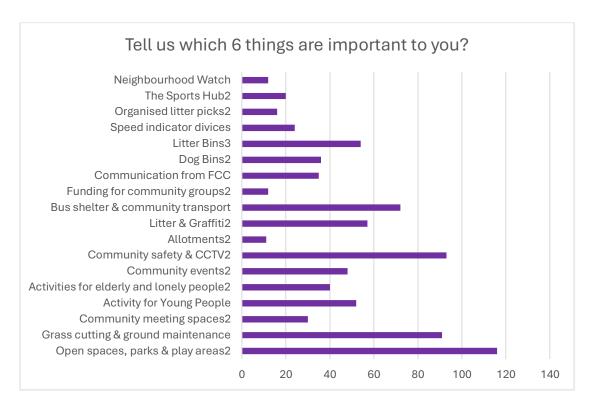
Activities, Facilities and Services

		l	_
Category	Good	Fair	Poor
Bus shelter and community transport	1%	6%	76%
Litter Bins	15%	31%	47%
Activities for elderly and lonely people	2%	10%	46%
Community events	7%	33%	44%
Community safety & CCTV	8%	39%	44%
Speed indicator devices	23%	38%	32%
Community meeting spaces	12%	38%	28%
Activities for young people	10%	32%	28%
Funding for community groups	4%	16%	23%
Grass cutting & grounds maintenance	39%	40%	21%
Litter & Graffiti	33%	50%	14%
The Sports Hub	28%	28%	13%
Communication from Fairfields council	29%	52%	12%
Organised Litter Picks	37%	42%	9%
Dog Bins	47%	29%	8%
Allotments	44%	24%	6%
Open spaces, parks & play areas	60%	35%	4%

SUMMARY

Listed below are the top 10 items that you are unhappy with.

No	Category	What are we going to do?
1.	Bus shelter and community transport	We continue to push both Cllr Jennifer Wilson-Marklew, as the portfolio holder at Milton Keynes City Council for both Transport and Highways. Please refer to our website, where we post the monthly update on what we have done.
2.	Litter Bins	We currently supply a litter bin on Apollo Green and the bins in the play parks are supplied and managed by The Parks Trust. We arrange litter picks and ask residents to keep an eye out for the dates, which will be advertised in the summer newsletter.
3.	Activities for elderly and lonely people	We are working with the facilities manager at The Sports Hub to see when we can hire the hall as an interim, until our own Community Centre is built. We are also looking at what activities we can provide, any suggestions are welcome.
4.	Community events	As above. Please note that we do not have the capacity to put on any big events, without the help of some volunteers. This year we will concentrate on some smaller things. If you want to put your name down as a volunteer, please send your details to clerk@fairfields-pc.gov.uk
5.	Community safety & CCTV	We have budgeted for the purchase of a CCTV service through Crimewave.
6.	Speed indicator devices	We are looking into the option of various locations on both Apollo and Cicero and have met with Milton Keynes City Council Safety Officer. Next step for us is to consult with residents and collate data to put in a match funding grant application.
7.	Community meeting spaces	See 3 & 4 above.
8.	Activities for young people	See 3 & 4 above
9.	Funding for community groups	We have a grant funding budget where local community group can apply. If you would like more information, email clerk@fairfields-pc.gov.uk
10.	Grass cutting & grounds maintenance	This currently falls under Hegarty (management company), the developer, The Parks Trust. We are working with the developer to get a detailed map which will show who is responsible for what. In the meantime, if you have anything to report, email clerk@fairfields-pc.gov.uk and I will direct to the appropriate company/person.



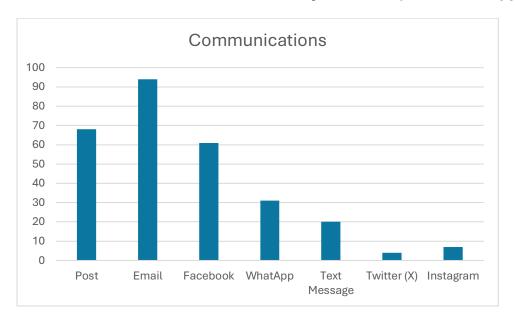
What's Important to You?

Category	Total
Open spaces, parks & play areas2	116
Community safety & CCTV2	93
Grass cutting & ground maintenance	91
Bus shelter & community transport	72
Litter & Graffiti2	57
Litter Bins3	54
Activity for Young People	52
Community events2	48
Activities for elderly and lonely people2	40
Dog Bins2	36
Communication from FCC	35
Community meeting spaces2	30
Speed indicator devices	24
The Sports Hub2	20
Organised litter picks2	16
Funding for community groups2	12
Neighbourhood Watch	12
Allotments2	11

SUMMARY

See comments above on page 5.

Which of the following communication channels would you prefer to receive information from Fairfields Community Council? (tick all that apply)



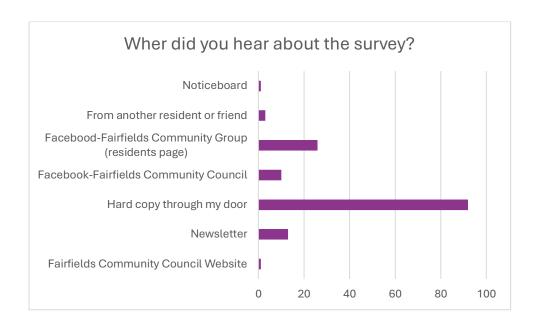
Communication

Category	Total	Notes
Post	68	18 post only
Email	94	30 email only, only 20 submitted email details.
Facebook	61	6 Facebook only
WhatsApp	31	1 WhatsApp only
Text Message	20	
Twitter (X)	4	1 Twitter (X) only
Instagram	7	

SUMMARY

We have to be realistic and accept that we cannot cater for all scenarios.

No	Category	What are we going to do?	
1.	Post	This is not a service we can provide.	
2.		If you would like to received news and updates from Fairfields	
	Email	Community Council then please send through your email to	
	Ellidii	<u>clerk@fairfields-pc.gov.uk</u> All correspondence is sent out as "Blind Copy	
		(BCC)" so other residents will not be able to see your details.	
3.		We already have a Facebook page called Fairfields Community Council,	
	Facebook	please note that this is not the same as the residents Facebook page	
		called Fairfields Community Group.	
4.	WhatsApp	We do not currently have the resources to provide this service.	
5.	5. Text Message We do not currently have the resources to provide this service.		
6.	Twitter (X)	We do not currently have the resources to provide this service.	
7.	Instagram	We do not currently have the resources to provide this service.	



Where did you hear about this survey?

Category	Total
Fairfields Community Council Website	1
Newsletter	13
Hard copy through my door	92
Facebook-Fairfields Community Council	10
Facebook-Fairfields Community Group (residents page)	26
From another resident or friend	3
Noticeboard	1

	Is there anything else you would like Fairfields Community Council to consider?			
	, <u> </u>			
NO	COMMENTS	FAIRFIELDS COMMUNITY COUNCIL RESPONSES		
1	Litter bins	We currently provide one litter bin on Apollo Green and there are litter bins provided in the play parks, which are managed by The Parks Trust. We will review the results from this survey as to whether more litter bins will go some way to solve the problem. We do arrange litter picks and encourage residents to take park. Residents do have a responsibility to look after their environment, putting litter bins in does not necessarily solve the problem.		
2	Have a Facebook page perhaps? Loved the spring forum newsletter, so more regular/ad-hoc comms would be great. Thank you everyone!	We do have a Facebook page; https://www.facebook.com/Fairfieldsmiltonkeynes/		
3	There might be market like Tesco and coffee shops or restaurants and also even if stores. Maybe there might a market monthly for small businesses. Small businesses can come and have a stall to sell staff for Fairfields community.	Tesco store will be handed over Aug 24 and Coffee Shop is about to be marketed. We are currently looking at ideas of community events.		
4	A safe walking route from Fairfields to Whitehouse as many children in Fairfields go to Watling School in Whitehouse.	Milton Keynes City Council are currently looking to see if they can make the crossing at the Calverton roundabout safer.		
5	Public transport must be improved	We continue to put pressure on Milton Keynes City Council regarding a survey to see if they can install a bus stop on Watling Street near Fairfields.		
6	Addressing road closure into estate with the developers when the having finished the alternative road. Car tyre pressure sensors are damaged from uneven, untarmacked road.	Unfortunately, one of the last things that the developer does, is to complete the surface of the road. This is not something we or Milton Keynes City Council can influence.		
7	Community Social events such as - walking, running and coffee	We are currently collating ideas for community events.		
8	Parks that are suitable for smaller toddlers and also inclusive parks (wheelchair accessible)	We note your comment. The parks will be managed by The Parks Trust (TPT), Fairfields Community Council will need to liaise with TPT to see if there are any grants that can be applied for or agree to funding from the public purse.		
9	To complete the park by the school. Need bus service	The park by the school is due to be completed early summer. There is currently a diseased tree, which has to be removed. See comment 5 above regarding the bus service.		
10	More park furniture for children under 4.	Refer to comment 8 above.		
11	Bus service to route through Fairfields	Refer to comment 5 above.		

12	Move away from estate mngt company and get residents to set one up themselves using local Fairfield's companies for services	This is a decision that residents need to make. It would need committed residents with an understanding and knowledge of issues and managing outsource companies. This is not a function that Fairfields Community Council would undertake.
13	Is better to make a cultural activity so the community will grow up. Sports hub is important because children will have more activities rather than sitting at home and playing with gadgets.	We are currently collating ideas for community events and talking to the facilities manager at The Sports Hub to see what we can do. We currently sponsor the summer play session with MK Play Association.
14	Yes, please make at-least 1 good "Masjid-Mosque" for Muslim salah- prayers and children Quran study. Also near Fairfields primary school kindly provide safe pedestrian path or install pedestrian crossing lights indicator.	Unfortunately, the Fairfields development is not big enough to provide a Mosque however, there are various locations around Milton Keynes. We would welcome a Muslim representative on our council. Milton Keynes City Council and the developer are currently looking at the potential of installing a pedestrian crossing at Fairfields Primary School.
15	Holding the developer to account to ensure consistent levels of grounds maintenance and making sure that the new trees are cared for.	This responsibility lies with three different parties; The Developer on areas that have not been handed over, Hegarty (management company) and The Parks Trust. Both The Parks Trust and Hegarty will be attending the Annual Residents meeting on 23/05/24 to discuss this.
16	The lack of a regular postal service. It's absolutely unacceptable as agreed by the postal staff at Kiln Farm. Absolute priority for any community council.	Fairfields Community Council has no authority over Royal Mail. It is recommended that residents complain directly to Royal Mail. Number is 03457 740 740. We're open Monday to Friday 8am-6:30pm, Saturday 8am-3pm and Sunday 9am-2pm or go online https://personal.help.royalmail.com/app/answers/details/a_id/307
17	Advice/considerations for our community on structuring and executing transition from developer run management team to community directed management team. Role of FCC in this transition and also future support role.	See comment 12 above, Fairfields Community Council will not get involved in setting up this service, the legal obligations are with your house contract.
18	Preferably to have Sainsbury's instead of Tesco in Fairfields. There is already a Tesco in Stony Stratford.	We do not have a say in who has applied for this shop, this sits with the developer. It might be that Sainsbury simply did not apply.
19	Security in the area for repeated offenders is shocking. More work needs to be done with neighbouring estates. External residents are abusing Fairfields with damaging parks and leaving behind their mess. Residents do not respect other private properties. They walk and trespass onto driveways and grass areas of homeowners it's not acceptable. Parking in Fairfields is becoming worse. People are abusing shared bays and parking dangerously where they shouldn't b	Fairfields Community Council is looking to purchase a CCTV service through Crimewave. Residents have a responsibility to show respect to their fellow neighbours, this is not something we can influence.

20	Streetlamp and tree maintenance	Streetlamps will predominantly be looked after by Milton Keynes City Council once they have been handed over by the developer. Tree maintenance, see comment 15 above.
21	Need litter bins by benches and park areas as litter is often left	Fairfields Community Council will have a look at overall survey results.
22	More communication about expected completion of the shop for the estate	Refer to comment 3 above.
23	Safe route to Watling school from Fairfields	Refer to comment 4 above.
24	 Picking six important things from above is wrong as they are all important. The grass cutting is really poor with corners not cut and grass cuttings all over the road and pavements. Make them cut to all edges with a strimmer and then clean up all the grass cuttings. Why is £13K allocated to the allotments and only £2.5K to community events. It should be the reverse - make people pay for the allotments if they want them. Make the refuse collectors close the bins and put them back where they found them - stop blocking pavements and also having them fall over on the road. Ask David Wilson to come and collect their cones from pavements as they are leaving them behind after working on the roads or pavements. Postal deliveries are 7 to 13 days apart and not every day. Please ask them to deliver more frequently as hospital appointments are being missed. Thank you for listening and organizing all this - fantastic work. 	 We have to start somewhere. We will pass this onto the management company. We do review all costs to the public purse, regarding community events, that is part of this survey, to see what it is that is important to residents. The next step will be to find out what sort of things residents want us to do however, this need to be realistic and volunteers will be required. Any problem with refuse collections should be reported to Milton Keynes City Council: E-mail: envservices@milton-keynes.gov.uk Telephone: 01908 252570. Write to: Environment and Waste, Civic Offices, 1 Saxon Gate East, Central Milton Keynes, MK9 3EJ. Residents should report this to Simon Steers: simon.steers@barratthomes.co.uk Refer to comment 16 above.
25	More kids to have more and safe kids' games at the park. Not suitable for all kids at Fairfields, not enough space for all kids on this community	Refer to comment 8 above.
26	The Ground Maintenance team needs reviewing as we are still having issues with cutting grass and other areas on the estate being cut. We have been here for many years and paid thousands now for ground maintenance and it's just got even worse. I know the Fairfield community are aware of this, but I wanted to add a comment.	We will refer this to the management company.
27	Grass cutting - The council are not cutting their areas of responsibility. In particular verges under wooden fences which border between parks trust/management company responsibility. Issues raised directly with council and no response or action taken.	Refer to comment 15 above, we need more details so that we can refer to the correct company responsible. Email clerk@fairfields-pc.gov.uk
28	Please lobby the management company to change their third-party supplier for grounds maintenance- they don't deliver the work they are contracted to and the employees do the bare minimum they can get away with. Hegarty are better than First port, but the grounds team need to be replaced by people who want to/are capable of doing the job they are paid for.	We will refer this to Hegarty, they will be attending the Annual Residents meeting on 23/05 to discuss this further.

29	we need more benches please and preferably with arms to rest on, there are old people, pregnant people, disabled people and people who need to take breaks during their walks, the lack of benches around the estate prevents people from accessing the outdoors, benches need to be regularly spaced so that people who need to rest can, it should not be limited to open green spaces, benches need to be near to the paths people walk on to get around	The cost to installing more benches, will have to be planned and agreed within the annual budgeting, which takes place in Nov/Dec each year. This is not an easy decision as to where additional benches should be placed, residents will have different views. It also depends on who owns and manages the land around the development and whether they will give the required permissions.
30	Probably nothing to be done from FCC's end but the extortionate rates of service charge with the new company.	Have you complained to your management company?
31	Parents parking inappropriately during school drop offs and pickups at Fairfields Primary school. Think about traffic wardens or police on a regular basis.	Refer to comment 14 above. Parents should be taking responsibility for the safety of both their and other children. Traffic wardens and police cost money, which we know is not a viable option, unless residents want to fund this out of their public purse.
32	What do the maintenance company do? I'm paying £500 a year for my shared car park and so far, this year I've seen the grass cut once.	Have you raised this with your management company as this is not something we can influence?
33	Delivery of the survey to residents needs improving. How about a community event one Bank Holiday weekend. Perhaps end of Aug? Start asking for volunteers & ideas before it gets too late.	We are currently collating ideas for community events. These survey results will drive our priorities and you are right, residents will need to put themselves forward to help with any big events; we will be starting small.
34	Why aren't there any litter bins at the big park? Why don't the community council arrange events like they do in Whitehouse?	We will be looking at the results of this survey regarding litter bins. We will be arranging community events in the future and will be starting small. Big events take a lot of time and we cannot do them without residents volunteering to help.
35	Grocery store	The Tesco store will be handed over in Aug 24.
36	Litter Bins and Neighbourhood Watch Scheme	We will be looking at the results of this survey regarding litter bins. Residents will need to volunteer for a Neighbourhood Watch Scheme, we will co-ordinate this in due course.
37	The space at the bottom of maximus court has been used as a dumping ground for contractors for years. It's a mess and is left unsafe. (Bear pumping station).	This parking area will be handed over to us once the legal process has completed on the Allotment site. We have instructed the Developer to install a carpark barrier, which is in progress, all be it very slow.

38	 Dog lead area signs on public footpaths - matter of time before something seriously happens. Countryside code of conduct signs. How many animal attacks does there need to be? Ban on fireworks!!! Organised events only. Grass cutting - to barriers killing wildlife & habitats only for rubbish antisocial to be taken over. Nobody seems to know what, how and when to cut? It isn't hard to understand. The amount of trees that have need placing. Why? Litter bins - with impending shops as will bring untold noise, rubbish and more antisocial behaviour? Mural - on the concrete overflow instead of graffiti maybe something fitting with history of area? Traffic - improve ramps/calming? Cars speed through Cicero and the small, enclosed streets with no kerbs to buffer and protect. Maybe designated areas for rubbish bins to be placed and then retrieve. Help productivity and time management? 9. Who is liable when empty bins are smashing into your property? Local police (if there are any?) to be seen around, especially once shops are.here, to talk to youngsters and promote positive role models. Community cohesion 	 All dog owners should abide by the act. Residents should take responsibility and ensure they know the Countryside Code; we cannot control this. We have not authority over this. Have you raised this with your management company? We are looking at this as part of these survey results. We cannot control graffiti. Residents should take responsibility for their driving and adhere to the speed limit on the development, which is 20mph until the developer has handed over the roads to Milton Keynes City Council. We are looking at installing additional speed indicator devices (SIDS). See response in item 5 above. Residents are responsible for taking their bins in after collections. We are trying to engage with the local PCSO's and will continue to work on this. They will be attending the Annual Residents meeting on 23/05/24.
39	 Continue to push the developer and MKCC on its obligations: Still no shop (although hopefully this will be completed soon?) Still no Redway link to Stony No communication re eventual link to Whitehouse No bus service Fairfields is a great place but feels very isolated and cut off. Not very sustainable. Relies massively on the car to access certain facilities No free to access playing fields. Nowhere for kids to have a casual 'jumpers for goalposts' kick about. Have to be part of organised team/ pay at the Sports Hub 	 General statement, require more details. Developer will hand Tesco shop over in Aug 24. Planning has been approved, works due to start late summer. As soon as we have an update from Milton Keynes City Council, we will let residents know. Refer to comment 5 above. Statement, no comment. We are working with MK DonsSET to see what we can arrange.
40	Definitely need Community meeting spaces and have lovely events for adults - walks or creative events.	We are currently collating ideas for community events. These survey results will drive our priorities.
41	Parks/play spaces need to be suitable for younger children - the parks are totally lacking in equipment that can be used by babies/toddlers, e.g. baby swings.	Refer to comment 8 above.
42	Safety of children going to Watling Academy. The current year 10s are almost finished there but the issues of getting to school remain after 4 years	Refer to comment 4 above.

43	Need a bus service through Fairfields not everyone drives The community needs essential services to flourish	Refer to comment 5 above.
44	Get potholes covered up and get Barrett's to do what they should be doing and looking after the maintenance with first port until the council adopt the estate. Issues are all solved reactively rather than waiting and then doing something about it.	Refer to comment 6 above.
45	Social hub for drinks and food, else we don't have any opportunity to meet or greet people outside home.	We are currently working with MK DonsSET regarding the use of their facility to arrange some social events. This would be an interim solution until we get our own Community Centre.
46	Public transport is very important for the kids to commute to and from Watling Academy to Fairfields. Please consider bus services (not MK connect) to the Fairfields-> Whitehouse -> MK centre	Refer to comment 5 above.
47	Carbon footprint assessment and mitigation	We know that we have a legal obligation to look at biodiversity and are working on this topic to see how we can engage with our residents in order to jointly make a difference. If you want to be a part of a working group, get in contact: clerk@fairfields-pc.gov.uk
48	The estate really needs a bus service, or at least a stop on the estate entrance to flag down passing services	Refer to comment 5 above.
49	1. More speed restrictions, Cicero Crescent is like a racetrack for some cars approaching and going round the last bend at the top end since it's been fully opened. This must be one of the longest stretches of estate roads without speed bumps and also has cul-de-sac entries/exits on the bend both before and after. Ceres Grove, Maia Way, Flora Garden and Two other cul-de-sacs of Cicero Crescent come within this stretch of road. 2. Although I can appreciate that there are physiological and physical benefits in running an allotment and only costing £50-£65/year for the individual the £13,129/year cost to the community is exuberant at the least especially as there are currently 25 vacancies in the Maximus Court site. Seems to be aimed at very few people getting benefits mentioned for this amount of money that could be going towards the costs of the community centre and should provide more benefit to more groups and more of our community. 3. If not that then for estate security or measures to bring down the speeds of some car drivers.	 We are in the process of looking at suitable locations to add additional speed indicator devices or move existing ones. We will be going through a process of match funding from Milton Keynes City Council. Cicero is one area that has been identified. We are legally bound to provide allotments and appreciate the concern about costs to run these sites, something we do assess from time to time. Some of the costs this year include one-offs for the inspection hard and software. The budget includes £5,000 estimated water costs, which we have not had to date and have no idea on the actual costs. We receive an income of circa £3395. We encourage more residents to take up allotments. Same as questions 1 above.
50	Very limited shops available	Developer will be handing over the Tesco shop in Aug 24. The coffee shop is due to go out to market soon.
51	Get the shop finished and roads completed (no potholes)	This is not something we are in control of. Refer to comments ^ & 50 above.

52	 Speed ups on the road to the school. It's ridiculous there is none when there are so many on other roads. The new park to open as no parks are currently suitable for under 3s! Summer events for all of Estate like a fun day with bouncy castle, music, bar etc. Whitehouse do them often, we have done none. 	 Road users have a responsibility to ensure they are adhering to the temporary 20 mph speed limit. We are looking at options, organising an event takes a lot of time and we don't have that capacity. We will start small and will be reaching out to residents to volunteer to help.
53	Thank you for all the work you do at the Fairfields Community Council!	Thank you for your positive feedback.
54	 A better and safer transport connection for children that go to Watling academy from Fairfields. Either with a possible bus out in place or traffic lights on the main roads for kids to cross safely since no direct redway is in place yet. Also, an open space for kids age range 7-14 to play their football/ball games as there's no such area and kids have to share a space designed for younger children 	Refer to comment 4 above. Refer to comment 39.7 above.
55	 Roads are completely unacceptable, every property on the estate pays extortionate charges to both the council and the management company and we as a community are expected to be happy with limited access to our property (while the main road is used as a car park for construction workers). They have built a park that they refuse to open. Charge hundreds for parking courtyards that they visit once a year. As a community how are we supposed to do anything about this without support from our community council? 	 Refer to comment 6 above. When you bought or leased your property, you should have been given all the relevant details regarding the development and works that would be carried out over a number of years. Whilst we appreciate that residents are frustrated, choosing to live on a newly constructed development does come with compromise until it is fully completed. If you are referring to the new play park opposite the school, nobody is refusing to open it. New play parks have to be fully safety checked and do take time. There is currently a diseased tree on the site, which Milton Keynes City Council are reviewing before opening this area early summer. We encourage you to raise this with the management company, if no response, let us know. We have very limited powers as a community council to enforce certain things. If residents have issues that are not being addressed, we will be happy to help or direct where we can. Contact clerk@fairfields-pc.gov.uk
56	There are zero little bins (at least that I have seen) and a huge litter issue in the green areas. seems like an easy win	We currently provide one litter bin on Apollo Green and there are litter bins provided in the play parks, which are managed by The Parks Trust. We will review the results from this survey as to whether more litter bins will go some way to solve the problem. We do arrange litter picks and encourage residents to take part, keep an eye open for our summer newsletter, which will list some future dates. Residents do have a responsibility to look after their environment, putting litter bins in does not necessarily solve the problem.
57	Could more community litter picks be organised and could they be advertised earlier in advance? I appreciate not many people attend them, but this might improve if they're organised more regularly and community members are notified earlier through different channels. I appreciate the community meetings that have been held and hope they will continue.	Yes, we will look at this in our summer newsletter, also, see comments above in 56.

58	Planting flowers like Stony do to improve the look. More events to bring people together (e.g. street parties). Badminton Hall.	We are currently collating ideas for community events.
59	 Quarterly food festival. I miss all the food trucks that used to visit. Badminton courts at the Sports Hub. Surface the roads properly. 	 We are currently collating ideas for community events. The Sports Hub is now complete, unfortunately the hall is not suitable for Badminton. Refer to comment 6 above.
60	sports clubs & Tesco express or Sainsbury	We are currently collating ideas for community events. The Tesco unit will be handed over by the developer in Aug 24.
61	Activities for babies and parents	We are currently collating ideas for community events.
62	A park with facilities for children younger than 5; i.e., swing for younger children	Refer to comment 8 above.
63	 Replacement of dead trees to help the area look established. Fairfields Christmas Tree even with "lighting", community event to bring people together. 	Have you raised this with your management company and sited location? We are currently collating ideas for community events.
64	Keep letter short and in plain english. We get a few that make no sense. One was a bill for £160,000, which the sender understood, but we didn't and ignored it.	More details required as this is not a letter from us. Who was the letter from? Contact: clerk@fairfields-pc.gov.uk
65	Too many small rocks on the road. Also, there are nails on the roads which are harmful to tyres.	Please send a complaint to simon.steers@barratthomes.co.uk
66	A proper bus service	Refer to comment 5 above.
67	 Bus service. Breakdown of service charges, i.e., amount spent on actual maintenance. 	Refer to comment 5 above. Have you referred this to your management company?
68	Drainage to stop sewage spills in wetlands.	Please send a complaint to simon.steers@barratthomes.co.uk
69	Plant more trees and maintain existing trees	Have you raised this with your management company?
70	Play area for young children	Refer to comment 8 above.
71	There is an issue with dog mess and litter, but I recognise this isn't the fault of FCC, more of the residents. Littering is the fault with MKCC/Management Company.	Residents have a responsibility to take pride in their surroundings.